# Value & Capital Management: A New Era

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Zurich-Hannover Workshop on Insurance and Financial Mathematics Zurich, 14 April, 2016



#### Agenda

- 1. What defines the "New Era"?
- 2. Implications for value & risk management?

# The old paradigm: Focus on earnings and growth, less on capital, none on internal metrics.

### Which three measures are most used for strategic planning and decision making?

- 1. Earnings and earnings growth
- 2. Revenues and revenue growth
- 3. Cost or cost/income ratios
- 4. Return on book capital
- 5. Return on economic capital or economic profit
- 6. Market share
- 7. Other
- 8. Market or shareholder value, Embedded Value, Intrinsic Value

$$V = Ex \frac{P}{E}$$
  $\Rightarrow$   $\Delta V = \Delta Ex \frac{P}{E}$ 

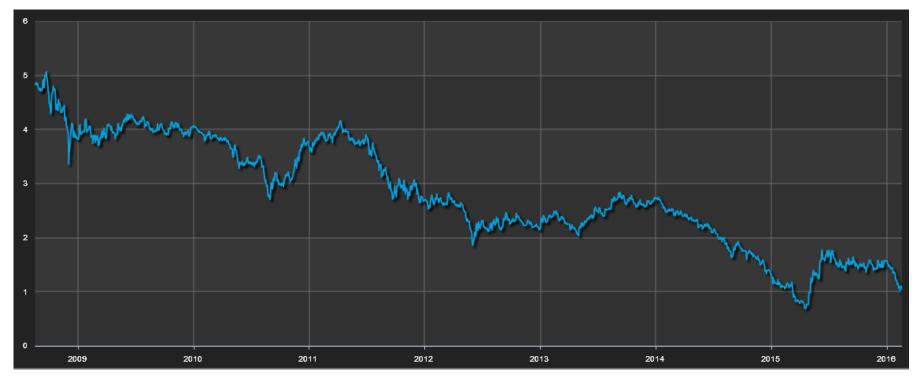
# Looking forward, challenges to earnings growth and capital...



### Economic Environment

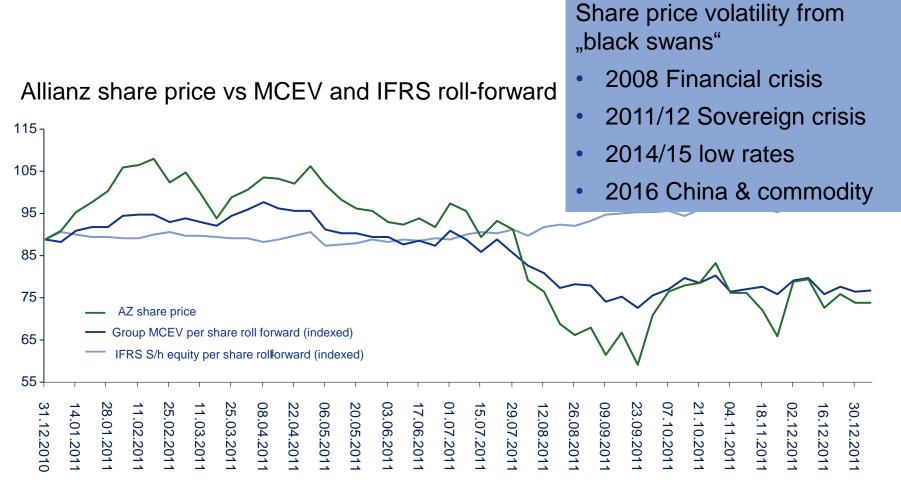
- Anemic growth
- Low rates
- Asset volatility

#### Low interest rates – the "new normal"



- EUR 20Y Par Swap Rate
- Since 2008, lower interest rates due to global Quantitative Easing (QE), likely to continue as Draghi "pushes on string"
- Low rates adversely impact insurer earnings
  - Reinvestment rates below guarantees of traditional L/H legacy block
  - Lower investment yields impact PC operating profit

#### What can happen in a volatile market environment?



Roll-forward based on 2010 disclosed IFRS and MCEV sensitivities without quarterly rebalancing.

# Looking forward, challenges to earnings growth and capital...





### Economic Environment

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#### Regulatory Pressure

- Capital & leverage
- Consumer protection
- Change in business model

# Looking forward, challenges to earnings growth and capital...







### Economic Environment

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### Paradigm Shifts

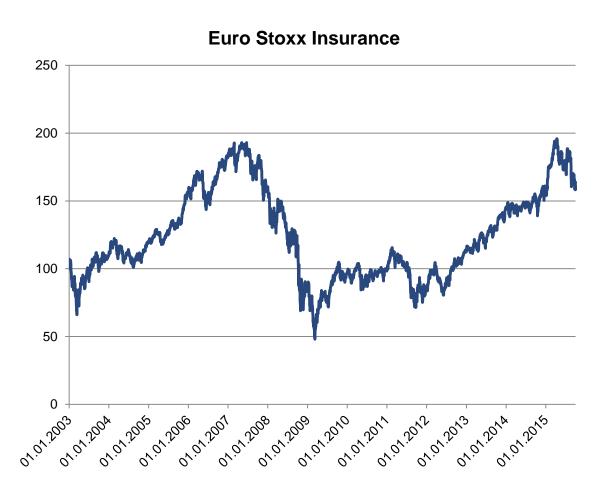
- Technology
- New competitors
- Demographics

#### Agenda

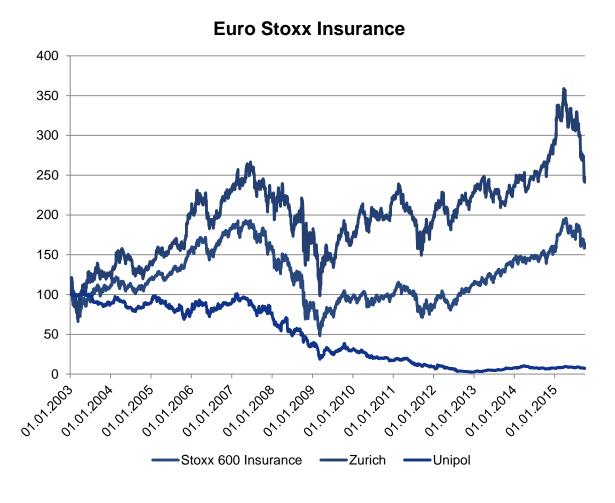
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#### A turbulent ride combined for insurers.

Eurostoxx Insurance Index, 2003-2015



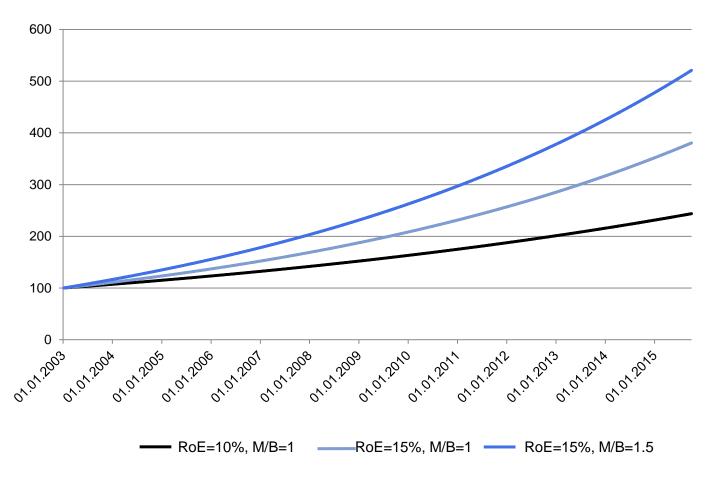
## Still, some prosper more than others in spite of the headwinds.



#### Raising two questions:

- What drives trend with market?
- What drives relative outperformance?

## Drivers of relative share value are trivial...

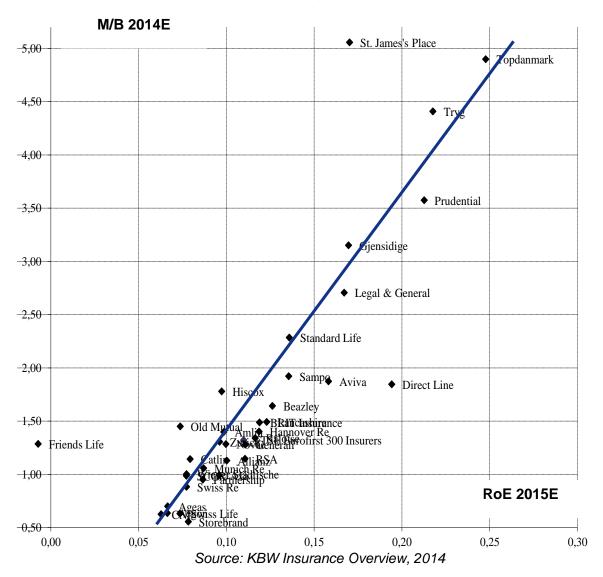


#### ...but what drives M/B?

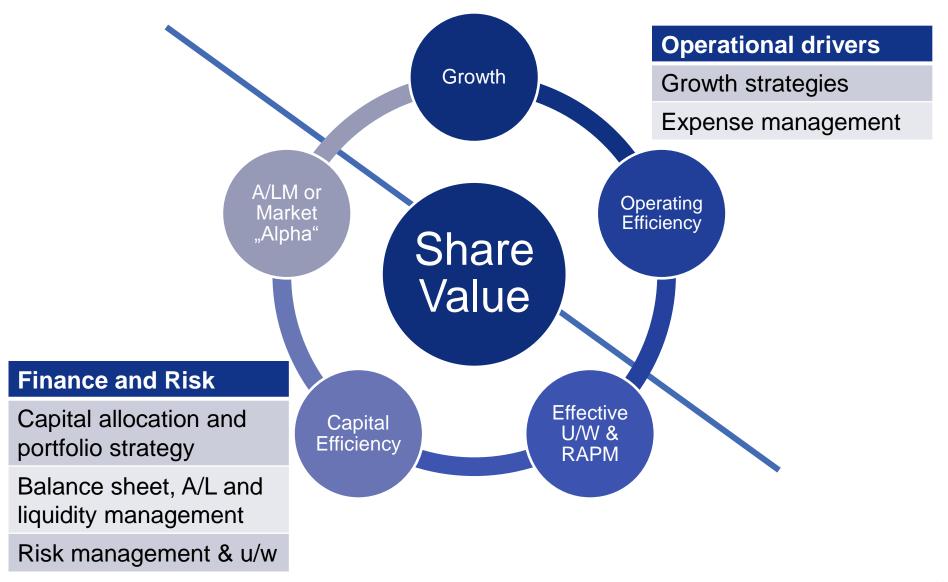
#### There is a theory...

#### ...that generally works

$$\frac{M}{B} = 1 + \frac{(RoE - CoC)}{CoC - g}$$



### Capital management offers an underultilized lever to increase value



#### Recognized by shareholders

"Earnings analysis is of limited use ... We prefer composites that i) generate strong cash flow after 'maintenance capex' ... , ii) have high growth capex that supports future earnings and iii) ... surplus cash generation, driving financial flexibility and the ability to redeploy capital for growth."

Morgan Stanley 2012

"(Investors need to understand)... how the capital is spent ...We are supportive of investment in new business ... (if it generates) IRRs above the company's cost of capital and with reasonable payback periods . . . (but) business at or sub 9% IRRs which takes 9 years to break even ... is not a viable source of value for shareholders."

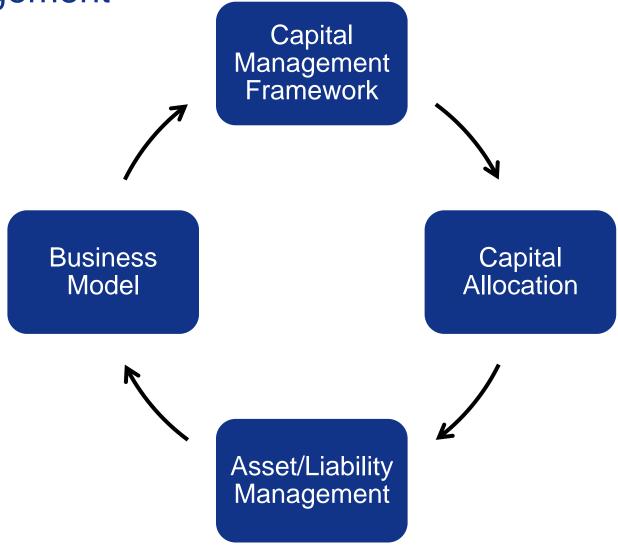
Barclays 2011

"(In lieu of growth)...dividends have been the key attraction for investors in the European insurance sector. A focus on cash and dividends has driven the sector to an unprecedented fourth consecutive year of outperformance of the European equity market...

Regulatory capital is the fuel for dividends ...(and) Given the importance of dividends we think it is crucial to understand how capital will be generated going forward."

Morgan Stanley 2016

Implications for insurers' risk and capital management



#### Solvency capital framework

- What target level after stress?
- What stresses?

#### Minimum ratio after all stresses

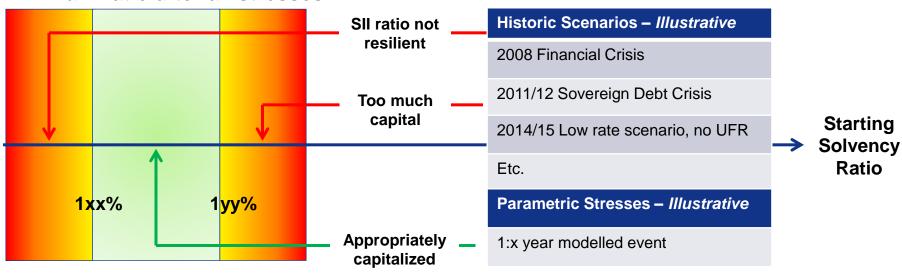


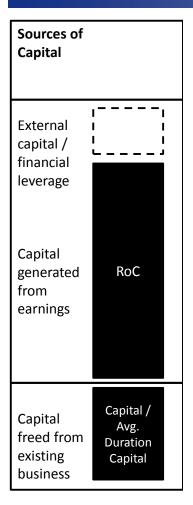
Chart	6: Sc	olvency	II stress	test
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	Last published	Current	Yields life	Equities	Credit	Deflation	Deflation	Optimal
			-25bps	-20%	+50bps	Stress	Scenario	range
AEGON	160%	156%	-1%	-4%	-1%	-6%	150%	140-170%
Allianz	200%	186%	-6%	-5%	-4%	-15%	171%	180-220%
Aviva	172%	166%	-2%	-6%	-4%	-12%	154%	160-175%
AXA	212%	205%	-4%	-5%	-1%	-9%	196%	170-230%
Generali	196%	176%	-9%	-9%	-4%	-23%	153%	na
Prudential	190%	168%	-6%	-1%	-4%	-11%	157%	na
Zurich	123%	109%	-1%	-3%	-6%	-10%	98%	100-120%
Legal and General	219%	193%	-5%	-3%	-6%	-14%	179%	175-225%



#### Capital allocation: Capital budget

#### From sources to uses

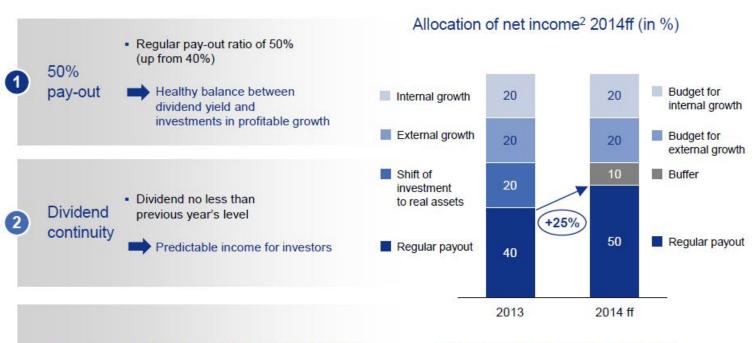


#### Capital budget – Illustrative

Group financial results 3Q 2014



#### New dividend policy<sup>1</sup> going forward



Discipline

 Payout of unused external growth budget every 3 years

 Entire dividend policy subject to sustainable Solvency II ratio > 160% Evaluation of unused budget for external growth every 3 years, starting end of 2016

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<sup>1)</sup> This dividend policy represents the management's current intention and may be revised in the future. Also, the decision regarding dividend payments in any given year is subject to specific dividend proposals by the management and supervisory boards, each of which may elect to deviate from this dividend policy if appropriate under the then prevailing circumstances, as well as to the approval of the annual general meeting

Net income attributable to shareholders

#### Capital budget – Illustrative

Earnings, capital allocation, and cash management discipline for stronger value creation by 2018

Growth	Increase earnings	5% EPS CAGR			
Capital	Improve				
Сарііаі	capital productivity	13% RoE			
	capital intensity	Sensitivity reduction of Solvency II ratio, potential to free up EUR ~3bn			
	capital fungibility	At least EUR 4bn upstream opportunities			
Cash	Enhance liquidity	Remittance ratio >80%			

#### Implications for insurers' risk and capital management

- Capital light & protection products
- Focus on expenses and technical underwriting

Business Model

- Prudently manage legacy business
- Balance expected returns against cost of capital
- Invest only where you are remunerated

Capital
Management
Framework

Capital Allocation

Asset/Liability Management

#### Managing value: Three core skills

#### Better Information – What gets measured, gets managed

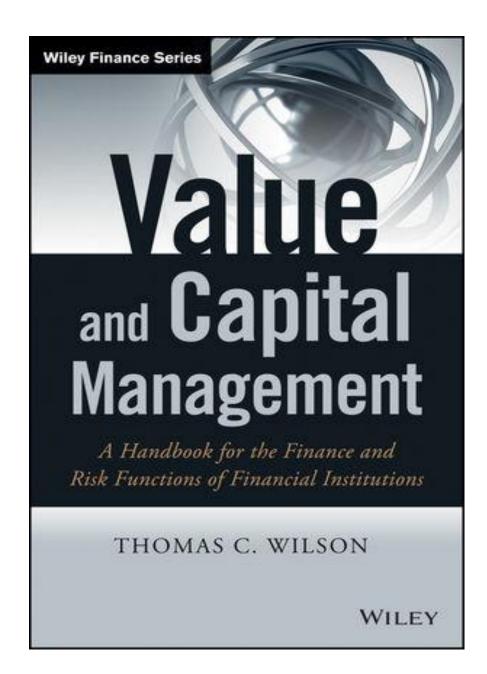
- How to value risk-based, capital intensive businesses?
- How to link management actions, risk adjusted performance measures (RAPMs) and other, Key Performance Indicators to value?

#### Better Insights – How to create value through operations

- What "rules of the game" (or generic strategies) create value in each business segment?
- What core skills are required in each segment?

#### Better Decisions – How Finance & Risk create value

- Strategic planning and capital allocation
- Balance sheet, asset/liability and liquidity management
- Risk management and risk underwriting



#### Questions

