

16. Mai 2013 "The Future of Life Insurance"



Guarantees: Past, Present, Future?

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Motivation I:

Nov. 2011: DGVFM/DAV launched the "Topic of the Year 2012" The Future of the Interest Rate Guarantee in German Life Insurance

Nov. 2012: DGVFM/DAV launched the "Topic of the Year 2013" *Alternative (to) Guarantees*

Workshop on "Alternative Guarantees" at TU München, 9.9.2013 (see also <u>https://aktuar.de/dgvfm/topic_of_the_year/</u>)

Motivation II:

The current situation (interest rates, Solvency II,)

Motivation III:

Work of the group "Altersvorsorgeprodukte" of the *EI-QFM in Kaiserslautern* (including members of ERGO, Swiss Life, Canada Life, MLP, Franke und Bornberg, Fraunhofer ITWM, Univ. Ulm, ...) that discusses all aspects of guarantee products

Symposium "Zukunft der Garantien – Garantien der Zukunft" at EI-QFM in Kaiserslautern on August 22 (information: info@ei-qfm.de)

See: www.ei-qfm.de

0. Some preliminary remarks

- Guarantees are the basis of every insurance deal
- Guarantees have a price
- Guarantees can result in different challenges
 - Guarantees for a collective ("Law of large numbers")
 - Singular guarantees (Single contracts, reinsurance, ...)

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• Guarantees cannot be canceled (at least not without an enormous loss in the public image of the corresponding insurer)

But also:

- There is no arbitrage opportunity on the financial market
- Hope for a better future is no basis for a guarantee
- Are there possibilities to reshape (not cancel!!!) given guarantees?

1. *Motivation*: Some aspects/problems of Life Insurance

Aim:

• Save today for the retirement period

Problems:

- Long time lag between premium and pension payments
 Duration matching
- Uncertainty about the amount of money needed in the future
 Interest rate and inflation risk
- Uncertainty on the duration of the payment period
 Longevity risk

\Rightarrow

Typical problems in financial mathematics with non-hedgeable risks

Danger for the insured:

Errors will typically be realized when they can no longer be corrected !

1. *Motivation*: Basic forms of pension

Defined Benefit – The insurer takes the risk

- payment (often just a lumo sum),
- insurer invests and finally pays the guaranteed amounts

Defined Contribution – The insured takes the risk

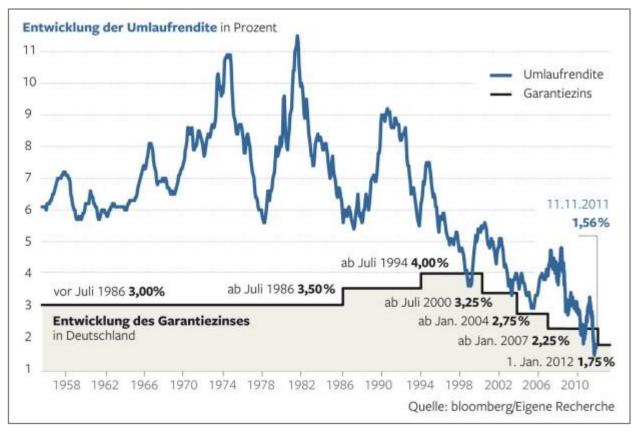
- customer pays,
- insurer invests, customer gets the result

Best (?) of both worlds – The German system ...

- mixture of a Defined-Contribution-System
- and a performance guarantee (free of charge !!!)
- ⇒ Unique selling property compared to bank products (?)

⇒ Can that work?

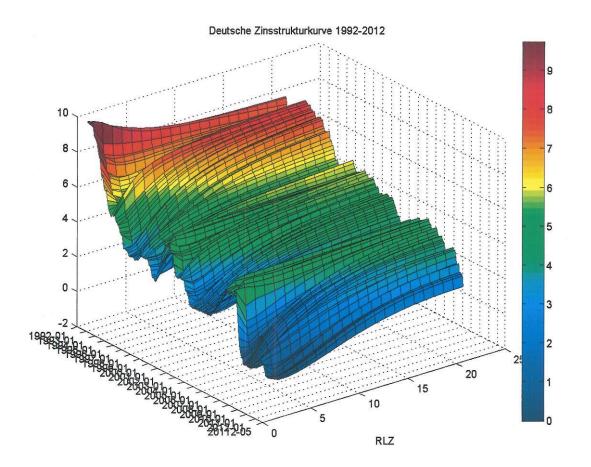
1. *Motivation*: Average yield \Leftrightarrow guarantee rate ("Höchstzinssatz")



(Data: Tom Ewen)

1. *Motivation: The historical interest rate date*

Evolution of the German termstructure of interest rate curve in recent years



2. Main problems – Practical point of view

- **Longevity risk** => will not be considered today
- Are older (and more expensive!!!) contracts fully hedged ? => will not be considered today (but might be the biggest problem!)
- How long will the interest rate stay low?
 - $\,\circ\,$ Hard to predict
 - $\,\circ\,$ Given today's term structure curve: still some time.
 - $\,\circ\,$ Model based: be very careful !
 - \circ No good economic forecasting models available !!!
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2. Main problems – Practical point of view

Valuation of financial products

- There are no arbitrage opportunities ("Arbitrage-free markets")
 - \Rightarrow A riskless (!) gain above the riskless interest rate is not possible
 - \Rightarrow Guarantees have a price:
 - Implicit costs (Reduction in return => CPPI)
 - Explicit costs (Costs for derivatives=> OBPI)

Modelling problems

• There do not yet exist tractable models for the <u>long term</u> evolution of stock prices and interest rates

Conceptual problems

- Understanding guarantees?
- How to advertise guarantees?
- Future concepts for guarantees?

2. Main problems – Understand that a classical product is a good product

A very simple example

Initial capital $100 \in$ Index with rate of return $\mu = 5\%$, volatility $\sigma = 20\%$ (Black-Scholes model)Money market accountr = 2%(constant interest rate)

Alternative 1:

Costs of an option based guarantee (i.e. index fund plus put on the fund) with a

• Lower bound of 101,01 € (i.e. 1% minimum rate of return), full upside potential

=>

Costs of the additional put option: **7,44** €

Is this just a bad example, can the costs be reduced, ... ?

Costs of lower bounds

Option based guarantees – some numbers 1

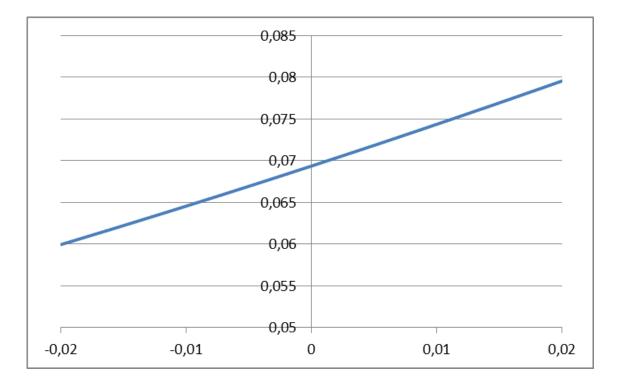


Figure C1: Costs of an **additional put option** (y-axis) as a function of the guarantee expressed in the equivalent interest rate (x-axis)

Reduced costs via upper bounds

Option based guarantees – some numbers 2

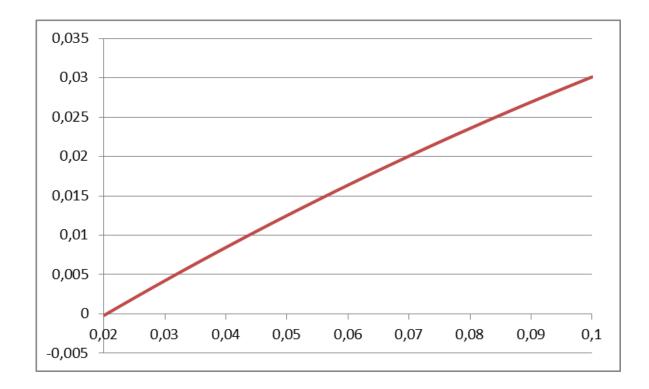


Figure C2: Costs of a **guarantee of 2%** (y-axis) as a function of the sacrificed guarantee expressed in the equivalent **upper bound for the percentage yield** (x-axis)

Additional mean wealth via reduced guarantees An alternative – some numbers 3

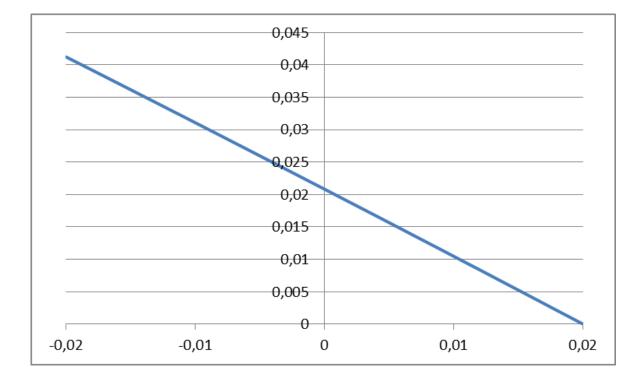


Figure C3: Additional mean wealth above the guarantee(y-axis) as a function of the **guaranteed minimum interest rate** (x-axis)

Lessons learnt

- An interest rate guarantee is hard to beat impressively
- There is not so much room if an interest rate guarantee is very close to the maximal achievable rare
- Simple modifications will not solve current problems

Hence

- It needs a new understanding of the <u>quality of classical products</u> (*No reasons to hide*)
- It needs a radical conceptual change if one wants <u>a new quality</u> of products
- In particular: new kind of guarantees ?!

Note :

So far we only argued in terms of single contracts !!! Where is the collective ???

3. How to deal with the current situation?

- Promise, take the risk and hope => Not really a strategy ...
- Improve the reputation of the classical guarantee and compare the costs/yields of a classical collective product with a single, personalized bank product

• Alternative guarantees

- Variable annuities are a step in the right direction, because they are expensive!
- $\,\circ\,$ Paid guarantees vs. guarantees for free
- Personalized CPPIs
 - Similar problems as classical products (hard to generate attractive guarantees at the current situation!)
 - $\,\circ\,$ More or less a bank product!
- Temporary fixed guarantees
 - \circ Reasonable, but will they be accepted?

3. How to deal with the current situation?

- A step in the wrong direction:
 - Construct a very complicated product <u>and</u> try to explain it in all details to the customer, such as e.g. complicated cliquet options

(*)
$$P + \max\left\{\min\left\{\sum_{i=1}^{n} \max\left\{\min\left[\alpha_{i} \frac{S(t_{i}) - S(t_{i-1})}{S(t_{i-1})}, C_{i}\right], F_{i}\right\}, C\right\}, F\right\} \text{ paid in T}$$

 Suggestion: Only communicate the important details, otherwise trust will be lost!

4. Aspects for future generations of guarantees - requirements

Some requirements on future generations of guarantees (my personal view/recommendation):

- A. A guarantee should be constructed in such a way that it is always possible to generate it
- **B.** A guarantee should be **fair to the whole of the collective**
- **C.** A guarantee in life insurance should make use of the **advantages of the collective**
- D. Guarantees should be flexible in the sense that they should be quoted in relative form with respect to an index i.e. as a percentage ("Compare to the economy and not to numbers")

4. Aspects for future generations of guarantees – some suggestions

Suggestion 1: Classical guarantees with a moving benchmark

"Guaranteed return of x % of the return of an index (such as REX, DAX,)"

Advantages:

- Can always be satisfied by construction of the guarantee and leaves room for working with the contributions ("safe" and "potential")
- Attitude towards risk of the customer is mirrored in the choice of the benchmark ("flexible")
- Same local returns for all members in the same risk class of the collective ("fair")

Disadvantages:

- Needs arguments (such as historical simulation or model simulations) to be accepted
- Has to offer a lower guaranteed interest rate than the one offered at the moment
- Great flexibility results in smaller (different) collectives

4. Aspects for future generations of guarantees – some suggestions

"Suggestion" 2: Make use of longevity risk

- No new product, more a suggestion for ingredients of ways to generate guarantees or attractive products
- Life insurers face longevity risk anyway and can maybe eliminate/swap parts of the longevity risk
 - \circ Mortality bonds, mortality derivatives, ...
 - Direct investment in the "retirement industry" (medical industry, care centers,)
- Main problems so far:
 - \circ reliable modeling necessary
 - $\circ\,$ deep and liquid markets

Note the innovation:

Investment as a part of true asset-liability management !!!

4. Aspects for future generations of guarantees – further aspects

"Suggestion" 3: 100% guarantees or not?

- Combination of a very basic 100% guarantee (say for 60 % of the paid premia) and a very likely – say – 95% guarantee on the remaining premia plus participation in the surplus
- Note:
 - 100 % guarantees do not exist anyway ...
 - Difference in the long term evolution between variance and capital-at-risk of stock investments can be made use of !

"Suggestion" 4: Idea behind universal portfolios (T. Cover (1991))

- Highest possible degree of diversification
- Use a variant for the collective
- Still very vague idea

5. Concluding remarks

I believe in a future for life insurance if

- Life insurers **believe in their own product** ("No lamentations about the low guarantee, about the own wrong investment strategy, ...)
- Future guarantee concepts will be generated more flexible and easier to fulfill
- Life insurers **concentrate on their advantages** compared to banks (i.e. the collective, the compentence on hedging mortality, smoothing returns...)
- Politics remains in favour of life insurance by setting/keeping the appropriate legal/political framework
- Insurance/financial mathematics considers relevant scientific problems:
 - $\odot \mbox{Optimal}$ investment for large investors
 - $\odot \, \text{Long-term}$ interest rate modelling
 - Optimal asset-liability management strategies

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Thank you for your attention !



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